

Report to be forwarded to the KCC, not
later than the 20th of the month
following each calendar quarter

Monthly

Quality of Service
Report to the KCC

Docket No. 14-GIMT-118-CP

Company: S & A Telephone Company

Year: 2021

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	2.56	1.27	2.55									
% RCTR's	A-2	0%	0%	0%									
Average Repair Interval	A-3	3.15	4.44	4.88									
% Appts. Met	A-4	100%	100%	100%									
Jeopardy Condition?	yes/no	No	No	No									
Noncompliance Condition?	yes/no	No	No	No									
Condition Exempt?	yes/no	No	No	No									

1/23/2014

Signature

Title

CSS

Leondy J. J. J.